

Trillium Gift of Life Network strives at all times to provide services in a way that respects the dignity, worth and right to equal treatment of all our valued stakeholders, including those with disabilities. It is our aim to be inclusive of all persons, and ensure that all may share the same level of access to our organization's premises and information.

**Information**: We strive to provide our public-facing documents in a variety of accessible formats to meet the diverse users of our services. If you require a public document authored by TGLN, in an alternate accessible format and/or with communication supports to address your needs, please contact our Manager, Human Resources (Accessibility Officer) for assistance. We also are able to provide the policies referenced in our Integrated Accessibility Standards Multi-Year Work Plan upon request. Our Manager, Human Resources can also assist you with this.

**Feedback**: We welcome feedback about how we may continue to improve the accessibility of our services, including our website. Any concerns about the accessibility of TGLN's service will be responded to within 14 days of receipt. This response will outline how the concern will be addressed by TGLN, and when any associated changes or actions will be completed.

| In person or postal mail: | Manager, Human Resources<br>Trillium Gift of Life Network (TGLN)<br>483 Bay Street, South Tower, 4 <sup>th</sup> Floor<br>Toronto ON<br>M5G 2C9 |
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| Via Phone:                | Manager, Human Resources<br>416.619.2298  |
| Via e-mail:               | Accessibility@GiftofLife.on.ca  |